

EXHIBIT A

1 of 3



P O BOX 801988
KANSAS CITY MO 64180
UNITED STATES

09/19/2022

DAMEON JOHNSON

Customer #	:
Claim Number	: 18321697
Your Claim Number	:
Date of Loss	: 04/18/2022
Your Insured	:

Enclosed please find the supporting documentation you requested.

If you have any feedback regarding the handling of this claim please send an email to
ClaimFeedback@ehi.com.

Sincerely,

TAMISHA CHANDLER

Phone: 866-300-4407 4694

Email: e552tw@erac.com

2 of 3



Rental Agreement Summary
RA#: 66094R
Renter: DAMEON JOHNSON
ENTERPRISE PLUS
Billing Cycle: 24-HOUR

**Dates & Times****Location****Pick up**

Friday, April 15, 2022 8:32 AM
Start Charges:
Friday, April 15, 2022 8:32 AM

6384 FAIRBURN RD
DOUGLASVILLE,
GA 30134-6907
(770) 947-1218

Anticipated Return

Monday, April 18, 2022 4:00 PM

6384 FAIRBURN RD
DOUGLASVILLE,
GA 30134-6907
(770) 947-1218

**Vehicle**

2020 ACUR TLX SPC2 BLACK
VIN: 19UUB2F49LA000466

License: OH JOB5982
Vehicle: 8C8R7K

Pickup:

04/15/2022 @ 8:32 AM

ODO:38017 Fuel:1/2

Vehicle Condition:

No Damage Documented

**Summary of Charges****Estimated Renter Charges**

Charges	Price/Unit	Total
TIME & DISTANCE 4/15/22-4/18/22	\$56.99 / Day	\$227.96
NO CHARGE DISTANCE 4/15/22-4/18/22	\$0.00 / Mile	\$0.00
DAILY RATE:	\$56.99 / Day	
HOURLY RATE:	\$18.99 / Hour	
REFUELING CHARGE	\$5.60 / Gallons	\$0.00
ADDITIONAL DRIVER 4/15/22-4/18/22	\$15.00 / Day	\$60.00

Optional Protections Accepted

DW/CDW OPTIONAL 4/15/22-4/18/22	\$21.99 / Day	\$87.96
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Optional Protections Declined

PAL/PEC	@ \$6.00 / Day	\$0.00
RAP	@ \$5.99 / Day	\$0.00
SUPPLEMENTAL LIABILITY PROTECTION 2	@ \$11.79 / Day	\$0.00

Renter Acknowledgement of Accepted and Declined Protections

I acknowledge that I have accepted or declined protections as indicated above.

Taxes and Fees

RENTAL EXCISE TAX (3%)	3%	\$11.34
VEHICLE LICENSE FEE RECOVERY	\$0.50 / Day	\$2.00
SALES TAX (7%)	7%	\$26.45
Total Estimated Charge:		\$415.71

Payments:

MASTERCARD *****9161	Auth	(\$715.71)
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Renter Acknowledgement of Charges

I acknowledge that I have reviewed and agree to all Estimated Renter Charges and fees listed on Summary of Charges and further agree to pay for final charges in accordance with the Additional Terms and Conditions of this Contract.

Owner: ENTERPRISE LEASING COMPANY OF GEORGIA, LLC

Additional Drivers

No Additional Drivers are authorized to drive the vehicle with the exception of the drivers listed below.
(Additional driver names listed here if applicable)

STEPHEN JACKSON

Please keep this Rental Agreement Summary with you in the vehicle during the rental.

**Local Addenda**

OPTIONAL PRODUCTS NOTICE: WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: DAMAGE WAIVER, (WHICH MAY ALSO BE KNOWN AS LOSS DAMAGE WAIVER OR COLLISION DAMAGE WAIVER); PERSONAL ACCIDENT INSURANCE/ PERSONAL EFFECTS COVERAGE; SUPPLEMENTAL LIABILITY PROTECTION, ROADSIDE SERVICE PROTECTION AND ROADSIDE ASSISTANCE PROTECTION. BEFORE DECIDING TO PURCHASE ANY OF THESE PRODUCTS, YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE, CREDIT CARD OR OTHER COVERAGE PROVIDES YOU PROTECTION DURING THE RENTAL PERIOD. THE

3 of 3

**PURCHASE OF ANY OF THESE PRODUCTS
IS NOT REQUIRED TO RENT VEHICLE.**

By signing below, Renter agrees to Owner's collection of information about Renter's use of Vehicle and Texting & Calling terms. See paragraphs with the headings Text & Call and Owner's Collection and Use of Vehicle Data: Renter's Use of Vehicles Navigation and Infotainment Systems and Vehicle Manufacturer Apps in the Terms and Conditions.

RENTER ACKNOWLEDGEMENT OF LOCAL ADDENDA




TERMS AND CONDITIONS

[Click to view Additional Terms and Conditions](#)

FORM# 03.26.43.55.56.GA-JK_UC22

RENTER ACKNOWLEDGEMENT OF THE ENTIRE CONTRACT

I, THE "RENTER" BY SIGNING BELOW, HAVE READ AND AGREE TO THE TERMS AND CONDITIONS IN THE ADDITIONAL TERMS AND CONDITIONS, WHICH ARE INCORPORATED BY REFERENCE AS IF FULLY SET FORTH HEREIN, AND THE RENTAL AGREEMENT SUMMARY (COLLECTIVELY, THE ADDITIONAL TERMS AND CONDITIONS AND THE RENTAL AGREEMENT SUMMARY ARE THE "CONTRACT"). BY SIGNING BELOW, I AM AUTHORIZING OWNER TO CHARGE TO THE CREDIT CARD(S) AND/OR DEBIT CARD(S) THAT I HAVE PROVIDED TO OWNER ALL AMOUNTS OWED BY ME UNDER THIS CONTRACT FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND OR ANY OTHER AMOUNTS OWED BY ME, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I ALSO AUTHORIZE OWNER TO RE-INITIATE ANY CHARGE TO MY CARD(S) THAT IS DISHONORED FOR ANY REASON. I CERTIFY THAT THE DRIVER'S LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED. I FURTHER ACKNOWLEDGE AND CONSENT TO THE TERMS AND CONDITIONS SET FORTH IN THE PARAGRAPH WITH THE HEADING "DISPUTE RESOLUTION PROVISION- MANDATORY ARBITRATION AGREEMENT" IN THE ADDITIONAL TERMS AND CONDITIONS. BY SIGNING BELOW RENTER AGREES TO OWNER'S COLLECTION OF INFORMATION ABOUT RENTER'S USE OF VEHICLE AND TEXTING & CALLING TERMS. SEE PARAGRAPHS WITH THE HEADINGS TEXT & CALL AND OWNER'S COLLECTION AND USE OF VEHICLE DATA: RENTER'S USE OF VEHICLES NAVIGATION AND INFOTAINMENT SYSTEMS AND VEHICLE MANUFACTURER APPS IN THE ADDITIONAL TERMS AND CONDITIONS.




66094R

Additional Terms and Conditions of the Contract electronically accepted by the Renter

4/15/22 at 8:37 AM

EXHIBIT B

2:42
◀ Phone

Done 1 of 2

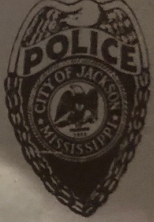
JACKSON POLICE DEPARTMENT
CASE INFORMATION CARD

COMPLAINANT NAME Stephen Jackson

CASE NUMBER 2022-042778


CRIME REPORTED Auto theft

INVESTIGATING OFFICER Cpl. Reginald #153



The possession of this card indicates that you have become a victim of a criminal act. Rest assured that, whether the offense was major or minor, the police officers of your City will be striving to solve this case and to protect you or your property from future incidents. Any additional assistance that you can offer will aid greatly in the successful prosecution of person (s) responsible. If I, or any member of my staff, can be of assistance do not hesitate to call. Inquiries about your case should be reported by calling the number circled on the back of this card.

JPD No. 1013

CHIEF OF POLICE 





   

EXHIBIT C

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INVOICE**Vendor Information:**

Hall's Towing Service, Inc.
1161 Weems Street
Pearl, MS 39208

Date of Loss: 04/18/2022

Loss Report Date: 04/19/2022

Claim #: 18321697

Date of Invoice Payment: 05/03/2022

Rental Location:

ENTERPRISE RENT-A-CAR
6384 FAIRBURN RD
DOUGLASVILLE, GA 30134

Vehicle Information:

Make:	ACUR	Model:	TLX	Year:	2020
Odometer:	35413	Vin:	19UUB2F49LA000466	License Plate:	JOB5982
Color:	BLACK	Unit #:	8C8R7K	License St:	OH

Towing including hookup, mileage, and storage.

\$181.75

Invoice Total: \$181.75

EXHIBIT D

1 of 2



PO BOX 801770
KANSAS CITY MO 64180
UNITED STATES

06/28/2022

DAMEON JOHNSON
6003 BRODICK LN
6003
LITHIA SPRINGS GA 30122
UNITED STATES

Claim Number	: 18321697
Date of Loss	: 04/18/2022
Renter's name	: DAMEON JOHNSON
Rental Agreement#	: 66094R

Thank you for your recent rental. Our office handles damage claims for the location you rented from and we received notification of damage to the vehicle you rented.

Our records indicate you purchased our damage protection product to relieve you of responsibility for damage/loss to the rented vehicle. However, after reviewing the facts surrounding this loss, we have determined that the damage protection product cannot be honored due to actions that invalidate such protection. Please refer to the terms and condition of your rental agreement.

We want to make this process as transparent as possible. Enclosed is an overview of our claims procedures, our contact information and some important insurance and credit card information that you may find useful. Please contact us with any questions or concerns you may have. For your reference, you will find our claim number above. This information will help us locate the claim when you, your insurance company or credit card company contact us. Please reference this number when you write or call.

Again, thank you for your business and for your cooperation in helping us resolve this damage claim.

Sincerely,
KAREN BOTTS
Phone: 866-300-3239
Email: DRU1@ehi.com

Thank you for your business!

We understand that minor damage can occur a number of ways, often by other parties. Our goal is to resolve this matter with minimum inconvenience to you and see you again for your future rental needs. Information such as photos, names of witnesses, police reports, valet parking claim tickets, etc. can help us identify the appropriate steps to resolve this matter. We appreciate your cooperation.

You play an important role in helping us ensure that the claim process goes smoothly. If you have photos or other information about the origins of the damage or any pertinent facts about your rental, please share that information with us.

Following is a brief overview of our claims process.

- To ensure the quality of our fleet, we inspect vehicles prior to and after every rental.
- When body or paint work is necessary, we will obtain an estimate from an independent repair vendor.
 - o The repair rates we receive reflect fleet volume pricing. And, we review every estimate for accuracy.
 - o When damage is cosmetic, we may have to delay getting an estimate or completing a repair to honor existing reservations. This may delay our ability to contact you about the amount of damage.
 - o Once we determine the amount of repairs, we will send you the estimate and pictures.
 - o We review each estimate to ensure the damage matches the information recorded when you returned the vehicle.
- You have the option to pay out of pocket, or to turn the claim in to your insurance or credit card company.
 - o You may be responsible for a deductible and expenses not covered by your policy or credit card.
 - o Many insurance policies and credit cards have a specific timeframe in which you are required to report a claim.
 - o We do our best to control the cost of repairs and minimize damages.
 - We share any discounts we receive with the party paying for the damage.
 - We base Loss of Use (the time the car is being repaired) on the hours of labor provided in the estimate. As a result, you will not be charged for weekends, holidays or parts delays.
 - Vehicle history reports impact used car values of previously damaged vehicles. As a result, we may apply a Diminishment of Value charge based on existing laws that define this expense.
 - We include an administrative fee to help offset our cost of negotiating preferred repair pricing, overseeing the proper repair of the damage and resolving the matter for all parties involved.

If you have a question or concern, please contact us immediately! We will route your inquiry to the appropriate party to resolve your question or concern.

Thank you for your business and cooperation in this matter. You can reach us at the phone number or email address on the cover letter. When calling or writing, please have your claim number available.

Reporting information for the largest U.S. insurance and credit card companies:

AAA of N. Calif.	800-922-8228	Esurance	800-378-7262	Nationwide	800-421-3535
AAA of S. Calif.	800-222-7623	Farmers	800-435-7764	Progressive	800-776-4737
AIG/21st Century	888-244-6163	GEICO	800-861-8380	Safeco	800-332-3226
Allstate	800-255-7828	GMAC	800-468-3466	State Farm	Call agent
American Family	800-692-6326	Hanover	800-628-0250	Travelers	800-238-6225
Amica	800-242-6422	Hartford	800-243-5860	Unitrin	877-506-4222
ANPAC	800-333-2860	Infinity	800-334-1661	USAA	800-531-8722
Chubb	800-252-4670	Kemper	888-252-2799	Credit card claims reporting	
Commerce	800-221-1605	Liberty Mutual	800-225-2467	American Express	800-338-1670
Country	800-846-0100	Mercury	800-503-3724	MasterCard	800-622-7747
Erie	800-367-3743	MetLife	800-854-6011	Visa	866-390-9735

EXHIBIT E

1 of 8



P O BOX 801988
KANSAS CITY MO 64180
UNITED STATES

08/26/2022

DAMEON JOHNSON
6003 BRODICK LN
6003
LITHIA SPRINGS GA 30122
UNITED STATES

Claim Number	: 18321697
Date of Loss	: 04/18/2022
Balance Due	: \$12,358.20
Renter's name	: DAMEON JOHNSON
Rental Agreement#	: 66094R

Our review indicates that you are responsible for the damages to our vehicle.

Enclosed please find documentation to support our claim. Please review this information and remit payment in full to the address above. Please include our claim number on your payment. If you prefer you may also pay the amount due using a debit card, credit card or directly from your bank account at

<http://www.claimtopay.com>

If you have reported this claim to your insurance and / or credit card company, please contact our office with the claim information.

If you have any questions, please contact us at the number below.

Sincerely,

DAMAGE RECOVERY UNIT

Phone: 8663004407

Email: DRU3@ehi.com

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INVOICE

Date: 08/26/2022

DAMEON JOHNSON
6003 BRODICK LN
6003
LITHIA SPRINGS GA 30122
UNITED STATES

Claim #: 18321697
Unit #: 8C8R7K
Billing Invoice #: 3006528411

Vehicle Information

VIN: 19UUB2F49LA000466
Year: 2020
Make: ACUR
Model: TLX

Item	Total Cost	Amount Due
Damage	\$10,298.49	\$10,298.49
Towing & Storage	\$181.75	\$181.75
Admin Fees	\$150.00	\$150.00
Loss of Use:	\$698.12	\$698.12
Diminishment of Value	\$1,029.84	\$1,029.84

Total Amount Due: \$ 12,358.20*

*Remit payment in U.S. Dollars.

----- **PAY UPON RECEIPT** -----

ALL PAYMENTS MUST INCLUDE THIS REMITTANCE TO BE CREDITED PROPERLY!

PAYABLE TO:
DAMAGE RECOVERY
P O BOX 801988
KANSAS CITY MO 64180
UNITED STATES
Toll Free #: 8663004407

Claim #: 18321697
Unit #: 8C8R7K
Billing Invoice #: 3006528411

Total Amount Due: \$ 12,358.20*

*Remit payment in U.S. Dollars.

Total Amount Remitted: \$ _____

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INVOICE**Vendor Information:**

Hall's Towing Service, Inc.
1161 Weems Street
Pearl, MS 39208

Date of Loss: 04/18/2022

Loss Report Date: 04/19/2022

Claim #: 18321697

Date of Invoice Payment: 05/03/2022

Rental Location:

ENTERPRISE RENT-A-CAR
6384 FAIRBURN RD
DOUGLASVILLE, GA 30134

Vehicle Information:

Make:	ACUR	Model:	TLX	Year:	2020
Odometer:	35413	Vin:	19UUB2F49LA000466	License Plate:	JOB5982
Color:	BLACK	Unit #:	8C8R7K	License St:	OH

Towing including hookup, mileage, and storage.

\$181.75

Invoice Total: \$181.75

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Our claim number: 18321697

Your Claim Information

Your insurance / credit card company: _____

Your claim number: _____

Name of claims adjuster: _____

Adjuster / company email address: _____

Adjuster / company phone number: _____

Adjuster / company fax number: _____

Adjuster / company mailing address: _____

Address

City, State, Country, Zip

Please reply to:

Damage Recovery Unit

Email: DRU3@ehi.com

Fax: 8662066961

Phone: 8663004407

Mail: P O BOX 801988 KANSAS CITY MO USA 64180

Estimate Information					Repair Facility				
Estimate ID 3013636714		Claim: VX03610RZ			Repair Facility: Rogers Dabbs Chevrolet				
Estimator: Heather Cowan					Address: 1501 W Government St				
File ID: 7200					Brandon, MS 39042				
Platform: CCC					Phone: 601-8252277				
Date Created: 05/04/2022					Fax:				
					Federal Tax ID: 640642087				
					State Tax ID:				
					BAR:				
Vehicle Data									
Unit #: 8C8R7K		Year: 2020		Make: Acura		Model: TLX FWD w/Technology Pkg			
VIN: 19UUB2F49LA000466		Color: BLACK		Lic. State:		License:			
Body Style: 4D SED		Engine:		Odometer:		Prod. Date:			
Point of Impact									
Primary: Unknown Point of Impact									
Secondary: Unknown Point of Impact									
Line									
Line	Op	Description	Type	Part#	Price	Qty	Labor	Paint	Labor Amt
001		FRONT BUMPER							
002	BLANK	O/H front bumper					3.2B		\$140.80
003	RR	A/M CAPA Bumper cover w/o fog lamps	A	04711TZ3A70Z Z	\$352.00	1	0B	2.8R	\$123.20
004	BLANK	Add for Clear Coat						1.1R	\$48.40
005	RR	LT Trim bar	N	71156TZ3A10	\$74.63	1	0B		
006	RR	LT Lower grille w/o fog lamps	N	71107TZ3A30	\$125.18	1	0B		
007	RR	LT Upper bracket	N	71190TZ3A10	\$131.47	1	0.1B		\$4.40
008		FRONT LAMPS							
009	RI	LT Headlamp assy w/o A-SPEC					0.5B		\$22.00
010*	RPR	LT Headlamp assy w/o A-SPEC-BUFF					1B		\$44.00
011		HOOD							
012*	RPR	Hood (ALU)-HAIL					3B	3R	\$264.00
013	BLANK	Add for Clear Coat						1.2R	\$52.80
014	RI	Insulator					0.3B		\$13.20
015	RI	R&I hood assy					0.6B		\$26.40
016		FENDER							
017*	BLANK	RT Fender (HSS)			\$125.00		0B		
018	RI	RT Fender liner					0.4B		\$17.60
019	RI	LT Fender liner					0.4B		\$17.60
020*	BLANK	LT Fender (HSS)			\$125.00		0B		
021		STEERING COLUMN							
022	BLANK	O/H steering column					3.5M		\$210.00
023*	RI	Column assy w/o AWD					0B		
024		STEERING WHEEL							
025	RI	R&I steering wheel					0.7M		\$42.00
026	RI	Rear cover w/o heat					0.1B		\$4.40
027	RI	Switch assy w/o A-SPEC					0.2B		\$8.80
028		WINDSHIELD							
029	RR	Trim cover sensor	N	76412TZ3A11	\$12.48	1	0B		
030	RR	Mirror inside all	N	76400TZ3A31	\$229.55	1	0.2B		\$8.80
031	RR	Lid	N	76413TZ3A11	\$3.73	1	0B		
032		INSTRUMENT PANEL							
033	RI	R&I instrument panel					4.9B		\$215.60
034*	RR	Radio chassis w/o advance pkg	N	39542TZ3B14	\$7,135.55	1	6M		\$360.00
035		CONSOLE							

036*	RI	Compartment box w/o charging pad acousti					<u>1B</u>	\$44.00
037		ROOF						
038	RR	Roof console w/o A-SPEC beige	N	83250TX4A02ZA	\$52.70	1	0B	
039	RR	Control module w/AcuraLink, w/o A-SPEC b	N	36600TZ3A31ZA	\$253.00	1	0.2B	\$8.80
040	RR	Dome lamp w/o A-SPEC gray	N	34403TZ3A01ZC	\$109.57	1	0B	
041*	RI	R&I headliner-DROP					<u>1.5B</u>	\$66.00
042	BLANK	***** ADD-ONS *****					0B	
043*	SUB	Hazardous waste removal			<u>\$5.00</u>		0B	
044*	SUB	Flex additive			<u>\$8.00</u>		0B	
045*	RPR	Roof panel (HSS)-HAIL					<u>2.5B</u>	3.2R \$250.80
046	BLANK	Overlap Major Non-Adj. Panel						-0.2R (\$8.80)
047	BLANK	Add for Clear Coat						0.6R \$26.40
048	RI	RT Drip molding					0.8B	\$35.20
049	RI	LT Drip molding					0.8B	\$35.20
050	BLANK	O/H sunroof assy					3.4B	\$149.60
051	RI	Sunroof glass	GL	70200TZ3A02			0B	
052*	RI	Sunroof frame					<u>0B</u>	
053		QUARTER PANEL						
054*	BLANK	RT Quarter panel w/blind spot warn, 3.5L			<u>\$125.00</u>		0B	
055*	BLANK	LT Quarter panel w/blind spot warn, 3.5L			<u>\$125.00</u>		0B	
056	RI	RT Wheelhouse liner					0.5B	\$22.00
057	RI	LT Wheelhouse liner					0.5B	\$22.00
058		TRUNK LID						
059*	BLANK	Trunk lid w/o spoiler (HSS)			<u>\$175.00</u>		0B	
060		VEHICLE DIAGNOSTICS						
061*	RPR	Pre-repair scan					<u>0.5M</u>	\$30.00
062*	RPR	Post-repair scan					<u>0.5M</u>	\$30.00
063*	SUB	ASTECH SCAN			\$70.00		0B	
Totals								
Parts								
Part		SubTotal		Adj%		Adj\$		Total
Parts - Aftermarket (QRP)		\$352.00						\$352.00
Parts - New		\$8,127.86		-20		(\$1,625.58)		\$6,502.28
								\$6,854.28
Labor								
Type		Additional Labor		Rate		Hours		Total
Labor - Body				\$44.00		26.1		\$1,148.40
Labor - Mechanical				\$60.00		11.2		\$672.00
Labor - Refinish				\$44.00		11.7		\$514.80
Labors Total								\$2,335.20
Materials								
Materials - 2 Stage Paint Materials								\$54.00
Materials - Paint								\$297.00
								\$351.00
Miscellaneous								
Other - Sublet								\$758.00
								\$0.00
Adjustment								
Total Claim Before Taxes								\$10,298.49
Total Transaction Amount								\$10,298.49
Insurance Pay								\$10,298.49
Discount Amount								\$1,625.57
								\$10,298.49

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Op Codes	
RREP	Operation - Remove and Repair
RIST	Operation - Repair First, else Replace
REDO	Operation - Redo
CG	Operation - Chip Guard
TT	Operation - Two Tone
PDR	Operation - Paintless Dent Repair
RPR	Operation - Repair
PRPR	Operation - Repair, Partial
RR	Operation - Remove/Replace
RRP	Operation - Remove/Replace, Partial
ADC	Operation - Additional Costs
ADO	Operation - Additional Operations
BLND	Operation - Blend
SUB	Operation - Sublet
RPD	Operation - Related Prior Damage
AA	Operation - Appearance Allowance
BLANK	Operation - Blank
RFRP	Operation - Refinish/Repair
RI	Operation - Remove/Install
ARP	Operation - Additional Repair
ALGN	Operation - Alignment
O/H	Operation - Overhaul
REF	Operation - Refinish
INSP	Operation - Inspect
C/AJ	Operation - Check/Adjust
UPD	Operation - Unrelated Prior Damage
RI	Operation - Remove and Reinstall
Part Type Codes	
A	Parts - Aftermarket
C	Parts - Re-chromed
E	Parts - Existing
L	Parts - Recycled
M	Parts - Remanufactured
N	Parts - New
P	Parts - New, partial
R	Parts - Re-cored
GL	Glass
Labor Codes	
R	Labor - Refinish
S	Labor - Structural
U	User Defined Labor
U	User Defined Labor 1
U	User Defined Labor 2
U	User Defined Labor 3
U	User Defined Labor 4
B	Labor - Body
D	Labor - Diagnostic
E	Labor - Electrical
F	Labor - Frame
G	Labor - Glass
M	Labor - Mechanical



EXHIBIT F

1 of 2



P O BOX 801988
KANSAS CITY MO 64180
UNITED STATES

09/12/2022

DAMEON JOHNSON
6003 BRODICK LN
6003
LITHIA SPRINGS GA 30122
UNITED STATES

Customer #	:
Claim Number	: 18321697
Date of Loss	: 04/18/2022
Balance Due	: \$12,358.20
Rental Agreement#	: 66094R

As of the above date, we have not received a response from you regarding our claim as documented in our previous correspondence.

If you have reported a claim to your insurance company, please contact us immediately with your pertinent claim information. If you do not have insurance or wish to pay this claim yourself, you will need to remit payment to the above address within ten (10) days of the above date. Please include our claim number on your payment. If you prefer you may also pay using a debit card, credit card or directly from your bank account at the following website:

<http://www.claimtopay.com>

If you have any questions regarding your responsibility for this loss, please contact our office. Failure to respond could result in additional collection activity. We appreciate your cooperation.

If you have any feedback regarding the handling of this claim please send an email to ClaimFeedback@ehi.com.

Sincerely,
TAMISHA CHANDLER
Phone: 866-300-4407 4694
Email: e552tw@erac.com

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INVOICE

Date: 09/12/2022

DAMEON JOHNSON
6003 BRODICK LN
6003
LITHIA SPRINGS GA 30122
UNITED STATES

Claim #: 18321697
Unit #: 8C8R7K
Billing Invoice #: 3006528411

Vehicle Information

VIN: 19UUB2F49LA000466
Year: 2020
Make: ACUR
Model: TLX

Item	Total Cost	Amount Due
Damage	\$10,298.49	\$10,298.49
Towing & Storage	\$181.75	\$181.75
Admin Fees	\$150.00	\$150.00
Loss of Use:	\$698.12	\$698.12
Diminishment of Value	\$1,029.84	\$1,029.84

Total Amount Due: \$ 12,358.20*

*Remit payment in U.S. Dollars.

----- **PAY UPON RECEIPT** -----

ALL PAYMENTS MUST INCLUDE THIS REMITTANCE TO BE CREDITED PROPERLY!

PAYABLE TO:
DAMAGE RECOVERY
P O BOX 801988
KANSAS CITY MO 64180
UNITED STATES
Toll Free #: 8663004407

Claim #: 18321697
Unit #: 8C8R7K
Billing Invoice #: 3006528411

Total Amount Due: \$ 12,358.20*

*Remit payment in U.S. Dollars.

Total Amount Remitted: \$ _____

EXHIBIT G

Wed, May 4, 4:25 PM

📧

📧

📧

Enterprise Claim#: 18321697

Inbox x



Landeros, Sergio E <Sergio.E.Landeros@ehi.com>
to me ▾

Here is my contact info, I will update you as soon as I get an update. Thank you!



Sergio Landeros

Recovery Supervisor

Damage Recovery Unit

866-300-4407 x6081

866-206-6961 fax

Sergio.E.Landeros@ehi.com

Damage Recovery Unit

P.O. Box 801988

EXHIBIT H

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

For delivery information, visit our website at www.usps.com®.

Atlanta, GA 30361

Certified Mail Fee \$4.00

Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$0.00

☐ Return Receipt (electronic) \$0.00

☐ Certified Mail Restricted Delivery \$0.00

☐ Adult Signature Required \$0.00

☐ Adult Signature Restricted Delivery \$0.00

Postage \$0.84

Total Postage and Fees \$8.09

Sent To Mark Litow /o CT Corporation System

Street and Apt. No., or PO Box No. 1201 Peachtree Street NE

City, State, ZIP+4® Atlanta, GA 30361

PS Form 3800, April 2015 PSN 7530-02-000-9047

See Reverse for Instructions

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

For delivery information, visit our website at www.usps.com®.

Saint Louis, MO 63107

Certified Mail Fee \$4.00

Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$0.00

☐ Return Receipt (electronic) \$0.00

☐ Certified Mail Restricted Delivery \$0.00

☐ Adult Signature Required \$0.00

☐ Adult Signature Restricted Delivery \$0.00

Postage \$0.84

Total Postage and Fees \$8.09

Sent To Christine B. Taylor /o C.T. Corporation System

Street and Apt. No., or PO Box No. 120 S. Central Avenue, Suite 400

City, State, ZIP+4® Clayton, MO 63105

PS Form 3800, April 2015 PSN 7530-02-000-9047

See Reverse for Instructions



REX
 6450 EVANS DR
 REX, GA 30273-9998
 (800)275-8777

09/27/2022

02:25 PM

Product	Qty	Unit Price	Price
---------	-----	------------	-------

First-Class Mail® Letter	1		\$0.84
--------------------------	---	--	--------

Saint Louis, MO 63105
 Weight: 0 lb 1.40 oz
 Estimated Delivery Date
 Fri 09/30/2022

Certified Mail® \$4.00

Tracking #: 70173040000094998113

Return Receipt \$3.25

Tracking #: 9590 9402 7218 1284 1930 31

Total \$8.09

First-Class Mail® Letter	1		\$0.84
--------------------------	---	--	--------

Atlanta, GA 30361
 Weight: 0 lb 1.40 oz
 Estimated Delivery Date
 Thu 09/29/2022

Certified Mail® \$4.00

Tracking #: 70173040000094998106

Return Receipt \$3.25

Tracking #: 9590 9402 7218 1284 1930 24

Total \$8.09

Sunflower Bqt NDN 1 \$0.84 \$0.84

Grand Total: \$17.02

Debit Card Remit \$17.02

Card Name: VISA
 Account #: XXXXXXXXXXXX9904
 Approval #: 051922
 Transaction #: 444
 Receipt #: 083370
 Debit Card Purchase: \$17.02
 AID: A0000000980840
 AL: US DEBIT
 PIN: Verified

Chip

EXHIBIT I

JAMS RESOLUTION CENTER

Plaintiff / Petitioner:

DAMEON JOHNSON

Defendant / Respondent:ENTERPRISE HOLDINGS, INC, RICK SHORT - ENTERPRISE LEASING
COMPANY OF GEORGIA, LLC; ENTERPRISE RENT-A-CAR
COMPANY**AFFIDAVIT OF SERVICE**Index No:
#5440000382

The undersigned being duly sworn, deposes and says; deponent is not a party herein, is over 18 years of age and located at . That on Wed, Oct 26 2022 AT 02:51 PM AT 120 S Central Ave Suite 400, Clayton, Missouri 63105 deponent served the within DEMAND FOR ARBITRATION; SUBMISSION; CLAIM INFORMATION; RENTAL AGREEMENT SUMMARY; on ENTERPRISE HOLDINGS, INC

- ☐ **Individual:** by delivering a true copy of each to said defendant, personally; deponent knew the person so served to be the person described as said defendant therein.
- ☒ **Corporation:** By serving the above on ENTERPRISE HOLDINGS, INC a domestic corporation, by delivering a true copy thereof to "Jane Doe" who is the staff of registered agent , a person authorized to accept service.
- ☐ **Business:** By serving the above on _____ by delivering a true copy thereof to _____ a person authorized to accept service.
- ☐ **Suitable Person:** By delivering a true copy thereof to _____ a person of suitable age and discretion, at the actual place of business, dwelling house, or usual place of abode in the state, and mailing, as indicated below.
- ☐ **Conspicuous Service:** by affixing a true copy of each to the door thereof, deponent was unable with due diligence to find defendant, or a person of suitable age or discretion thereat, having called thereon; at _____
- ☐ **Mailing:** Deponent also enclosed a copy of same, in a postpaid sealed wrapper properly addressed to said defendant at defendant's last known address, _____, and depositing said wrapper in a post office, official depository under the exclusive care and custody of the United States Post Office, department, with New York State. Mailed on _____.
- ☐ **Military Service:** I asked the person spoken to whether defendant was in active military service of the United States or of Missouri, in any capacity whatever and received a negative reply. The source of my information and the ground of my belief are the conversations and observations above narrated. Upon information and belief I have that the defendant is not in the military service of Missouri, or of the United States as that term is defined in either the State or in the Federal statutes.

Additional Comments:

1) Successful Attempt: Oct 26, 2022, 2:51 pm EDT at 120 S Central Ave Suite 400, Clayton, Missouri 63105 received by "Jane Doe".
The recipient confirmed they are authorized to accept

Description:

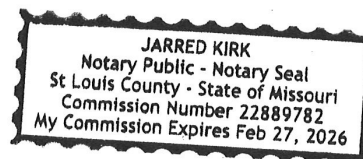
Age: 35 Skin Color: Asian American Gender: Female Weight: 160
Height: 5'3" Hair: Black Relationship: staff of
registered agent

Other Recipient wore glasses. Recipient refused to provide name.

Sworn to before me on 11/9/22

Jared Kirk
Notary Public

[Signature]
Ernest Osaghae



Plaintiff / Petitioner:

DAMEON JOHNSON

Defendant / Respondent:

ENTERPRISE HOLDINGS, INC, RICK SHORT - ENTERPRISE LEASING
COMPANY OF GEORGIA, LLC; ENTERPRISE RENT-A-CAR
COMPANY

AFFIDAVIT OF SERVICE

Index No:

#5440000382

The undersigned being duly sworn, deposes and says; deponent is not a party herein, is over 18 years of age. That on Thu, Oct 27 2022 AT 01:00 PM AT 5909 Peachtree Dunwoody Rd, Sandy Springs, GA 30328 deponent served the within DEMAND FOR ARBITRATION; SUBMISSION; CLAIM INFORMATION; RENTAL AGREEMENT SUMMARY on ENTERPRISE LEASING COMPANY OF GEORGIA, LLC

- ☐ **Individual:** by delivering a true copy of each to said defendant, personally; deponent knew the person so served to be the person described as said defendant therein.
- ☐ **Corporation:** By serving the above on _____ a domestic corporation, by delivering a true copy thereof to _____ who is the _____, a person authorized to accept service.
- ☒ **Business:** By serving the above on ENTERPRISE LEASING COMPANY OF GEORGIA, LLC by delivering a true copy thereof to Brian Ruggirello, Risk Manager, a person authorized to accept service.
- ☐ **Suitable Person:** By delivering a true copy thereof to _____ a person of suitable age and discretion, at the actual place of business, dwelling house, or usual place of abode in the state, and mailing, as indicated below.
- ☐ **Conspicuous Service:** by affixing a true copy of each to the door thereof, deponent was unable with due diligence to find defendant, or a person of suitable age or discretion thereat, having called thereon; at _____
- ☐ **Mailing:** Deponent also enclosed a copy of same, in a postpaid sealed wrapper properly addressed to said defendant at defendant's last known address, _____, and depositing said wrapper in a post office, official depository under the exclusive care and custody of the United States Post Office, department, with New York State. Mailed on _____.
- ☐ **Military Service:** I asked the person spoken to whether defendant was in active military service of the United States or of GA, in any capacity whatever and received a negative reply. The source of my information and the ground of my belief are the conversations and observations above narrated. Upon information and belief I have that the defendant is not in the military service of GA, or of the United States as that term is defined in either the State or in the Federal statutes.

Additional Comments:

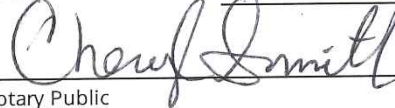
1) Successful Attempt: Oct 27, 2022, 1:00 pm EDT at 5909 Peachtree Dunwoody Rd, Sandy Springs, GA 30328 received by Brian Ruggirello . The recipient confirmed they are authorized to accept

Description:

Age: 45 Skin Color: white Gender: M Weight: 180
Height: 5'11" Hair: blk Relationship: Risk Manager
Other: Glasses


Craig Robinson

Sworn to before me on 10-31-22


Notary Public

Cheryl Robinson Smith
NOTARY PUBLIC
DeKalb County, GEORGIA
My Commission Expires 10/17/2025

Plaintiff / Petitioner:

DAMEON JOHNSON

Defendant / Respondent:

ENTERPRISE HOLDINGS, INC, RICK SHORT - ENTERPRISE LEASING
COMPANY OF GEORGIA, LLC; ENTERPRISE RENT-A-CAR
COMPANY

AFFIDAVIT OF SERVICE

Index No:

#5440000382

The undersigned being duly sworn, deposes and says; deponent is not a party herein, is over 18 years of age and located at P.O. Box 70443, Washington, DC 20024. That on Mon, Oct 24 2022 AT 03:16 PM AT 1209 N Orange St, Wilmington, DE 19801 deponent served the within DEMAND FOR ARBITRATION; SUBMISSION; CLAIM INFORMATION; RENTAL AGREEMENT SUMMARY on Enterprise Rent-a-Car Company C/O CORPORATION TRUST CENTER

☐ **Individual:** by delivering a true copy of each to said defendant, personally; deponent knew the person so served to be the person described as said defendant therein.

☐ **Corporation:** By serving the above on _____ a domestic corporation, by delivering a true copy thereof to _____ who is the _____, a person authorized to accept service.

☒ **Business:** By serving the above on Enterprise Rent-a-Car Company C/O CORPORATION TRUST CENTER by delivering a true copy thereof to Nadia Bellamy, Intake Manager, a person authorized to accept service.

☐ **Suitable Person:** By delivering a true copy thereof to _____ a person of suitable age and discretion, at the actual place of business, dwelling house, or usual place of abode in the state, and mailing, as indicated below.

☐ **Conspicuous Service:** by affixing a true copy of each to the door thereof, deponent was unable with due diligence to find defendant, or a person of suitable age or discretion thereat, having called thereon; at

☐ **Mailing:** Deponent also enclosed a copy of same, in a postpaid sealed wrapper properly addressed to said defendant at defendant's last known address, _____, and depositing said wrapper in a post office, official depository under the exclusive care and custody of the United States Post Office, department, with New York State. Mailed on _____.

☐ **Military Service:** I asked the person spoken to whether defendant was in active military service of the United States or of DE, in any capacity whatever and received a negative reply. The source of my information and the ground of my belief are the conversations and observations above narrated. Upon information and belief I have that the defendant is not in the military service of DE, or of the United States as that term is defined in either the State or in the Federal statutes.

Additional Comments:

1) Successful Attempt: Oct 24, 2022, 3:16 pm EDT at 1209 N Orange St, Wilmington, DE 19801 received by Nadia Bellamy.
Served upon party authorized to accept.

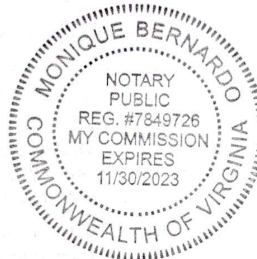
Description:

Age: 28 Skin Color: African American Gender: Female Weight: 140
Height: 5'5" Hair: Black Relationship: Intake Manager
Other _____

Sworn to before me on 10/25/2022

Mark Nagood
Mark Nagood

mBernardo
Notary Public



COMPOSITE EXHIBIT J



REQUEST FOR MISSING ITEMS

NOTICE TO ALL PARTIES

November 30, 2022

Re: Johnson, Dameon vs. Enterprise Holdings, Inc. et al.
Reference #: 5440000382

Dear Parties:

Please be advised that JAMS has received a request for arbitration in the above-referenced matter. We are, however, missing the following item(s):

- _____ Completed Request /Demand for Arbitration.
- X _____ A copy of the entire contract including signature page, with the arbitration clause highlighted, an Order compelling the parties to arbitrate and/or a signed stipulation among the parties.
- _____ Proof of Service of the Demand for Arbitration on the opposing party(ies).
- _____ Non-refundable Filing Fee of \$1,750, made payable to JAMS.
- _____ Complete contact information for the Respondent or Respondent's counsel, required pursuant to JAMS Comprehensive Rule 5(b).
- _____ Non-refundable Counterclaim Filing fee of \$1,750

If filing fees are outstanding, they are due upon receipt.

Contact me at 212-607-2770 if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "C. Brancato".

Christopher Brancato
ADR Specialist
CBrancato@jamsadr.com



SECOND REQUEST FOR MISSING ITEMS

NOTICE TO ALL PARTIES

January 6, 2023

Re: Johnson, Dameon vs. Enterprise Holdings, Inc. et al.
Reference #: 5440000382

Dear Parties:

Please be advised that JAMS has received a request for arbitration in the above-referenced matter. We are, however, missing the following item(s):

- _____ Completed Request /Demand for Arbitration.
- X A copy of the entire contract including signature page, with the arbitration clause highlighted, an Order compelling the parties to arbitrate and/or a signed stipulation among the parties.
- _____ Proof of Service of the Demand for Arbitration on the opposing party(ies).
- _____ Non-refundable Filing Fee of \$1,750, made payable to JAMS.
- _____ Complete contact information for the Respondent or Respondent's counsel, required pursuant to JAMS Comprehensive Rule 5(b).
- _____ Non-refundable Counterclaim Filing fee of \$1,750

If filing fees are outstanding, they are due upon receipt.

Contact me at 212-607-2770 if you have questions.

Sincerely,

A handwritten signature in black ink that reads "C. Brancato".

Christopher Brancato
ADR Specialist
CBrancato@jamsadr.com



FINAL REQUEST FOR MISSING ITEMS

NOTICE TO ALL PARTIES

January 30, 2023

Re: Johnson, Dameon vs. Enterprise Holdings, Inc. et al.
Reference #: 5440000382

Dear Parties:

Please be advised that JAMS has received a request for arbitration in the above-referenced matter. We are, however, missing the following item(s):

- _____ Completed Request /Demand for Arbitration.
- X A copy of the entire contract including signature page, with the arbitration clause highlighted, an Order compelling the parties to arbitrate and/or a signed stipulation among the parties.
- _____ Proof of Service of the Demand for Arbitration on the opposing party(ies).
- _____ Non-refundable Filing Fee of \$1,750, made payable to JAMS.
- _____ Complete contact information for the Respondent or Respondent's counsel, required pursuant to JAMS Comprehensive Rule 5(b).
- _____ Non-refundable Counterclaim Filing fee of \$1,750

If filing fees are outstanding, they are due upon receipt. Please provide the requested documents within 14 day. If the documents have not been received by February 13th, JAMS will administratively close this file in our system.

Contact me at 212-607-2770 if you have questions.

Sincerely,

A handwritten signature in black ink that reads "C. Brancato". The signature is fluid and cursive, with the first name "C." and the last name "Brancato" clearly visible.

Christopher Brancato
ADR Specialist
CBrancato@jamsadr.com

EXHIBIT K



OFFICE ADDRESS
641 South Lawrence St
Montgomery, AL 36104

MAILING ADDRESS
P.O. Box 2189
Montgomery, AL 36102

Phone: 334.832.4200 Fax: 334.293.3550 Toll Free: 866.629.0912

January 24, 2023

DOMINIQUE YOUNG LAW, P.C.
P.O. BOX 870783
MORROW, GA 30287-0783

RE: Enterprise Holdings, Inc
DEBT OF: DAMEON JOHNSON
BALANCE: \$12,358.20
ACCOUNT#: ****1697
OUR FILE NO. 5059686

THIS COMMUNICATION IS FROM A DEBT COLLECTOR

Your client is past due and unpaid debt with the above-named creditor has been referred to this office for collection. The balance is \$12,358.20. Please have your client send payment to Parnell & Parnell at the address on this letterhead but make your check or money order payable to Parnell and Parnell, PA. and include the FILE NUMBER listed above on your payment so we can credit the proper account.

We also offer alternative payment methods such as online payments and payment by phone. Please contact our office to see which payment method may be available for you. If you would like to pay online, please visit our website www.parnellsoutheast.com, and choose the "consumer" tab. Otherwise, if you would like to discuss other payment options, or anything else regarding this matter, do not hesitate to call our office. Our phone number is 334-832-4200, and our toll free number is 866-629-0912.

UNLESS YOU, WITHIN THIRTY (30) DAYS AFTER RECEIPT OF THIS NOTICE, DISPUTE THE VALIDITY OF THE DEBT OR ANY PORTION THEREOF, THE DEBT WILL BE ASSUMED TO BE VALID BY OUR OFFICE. IF YOU NOTIFY US IN WRITING WITHIN THIRTY (30) DAYS AFTER RECEIPT OF THIS NOTICE THAT YOU DISPUTE THE DEBT IN WHOLE OR IN PART, WE WILL OBTAIN VERIFICATION OF THE DEBT OR A COPY OF THE JUDGMENT AGAINST YOU AND THIS VERIFICATION WILL BE MAILED TO YOU. FURTHERMORE, UPON YOUR WRITTEN REQUEST WITHIN THIRTY (30) DAYS AFTER RECEIPT OF THIS NOTICE, WE WILL PROVIDE YOU WITH THE NAME AND ADDRESS OF THE ORIGINAL CREDITOR, IF DIFFERENT FROM THE CURRENT CREDITOR.

Please note this letter is sent for the purpose of attempting to collect the debt, and any information obtained from you will be used for the purpose of collecting the debt from you.

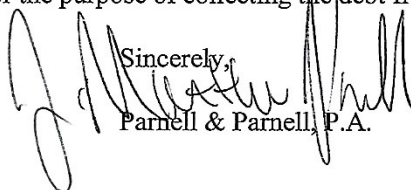
Sincerely,

Parnell & Parnell, P.A.

EXHIBIT L

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FAX CONFIRMATION REPORT

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Sending is complete

Recipient's number +1 (334) 293-3550

Request made at 02/01/2023, 13:56

Completed at 02/01/2023, 13:57

Duration 01:34

Retries 0

Pages 2

Status Sent

To: Attorney assigned to file number 5059686

From: Dominique Young, Esq.

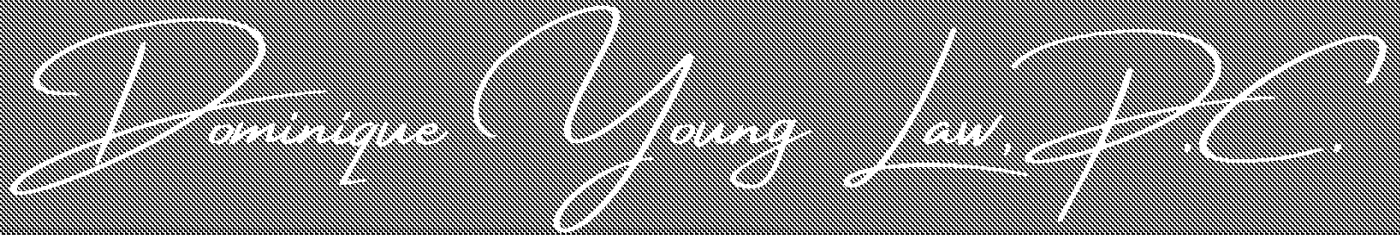
Date: 02/01/2023

Re.: File No. 5059686

Eyes Only for attorney assigned to file. Confidential Matter. Please respond via the provided contact information within the letter.

Thank you.

Dominique Young, Esq.



260 Peachtree Street NW, Suite 2200, Atlanta, GA 30303
866-82-DYLPC attorney@dominiqueyounglaw.com fax: 470-735-4323

February 1, 2023

Parnell & Parnell, P.A.
P.O. Box 2189
Montgomery, AL 36102

Re.: File No.: 5059686

To the attorney assigned to this file number:

I represent Dameon Johnson in a related matter for this file number. My firm has been attempting to get in contact with the individual with authority to discuss this matter for quite a while now. Please inform your client of the impending litigated matter for this file number as soon as possible.

I can be reached at 866.823.9572 or via email at attorney@dominiqueyounglaw.com. I look forward to speaking with your client or their representation at the earliest availability.

Signed,

/s/Dominique Young

Dominique Young, Esq.
Licensed in FL, GA, US Tax Court, and the Northern District of Georgia

CC: Christopher Brancato at JAMS